

Appendix 1: Consultation feedback

Consultation process

The consultation process opened on 3rd October 2018 and closed on 3rd December 2018.

The consultation received nearly 800 responses, the majority of which were in response to the online survey. In summary this consultation raised concerns regarding the potential impact of changes on vulnerable individuals. This has been recognised within the proposal and will be considered alongside partners as the proposals are implemented. In relation to those with protected characteristics for the equality assessment it has identified a number of services which are specifically targeted at older people or those where a higher proportion of those with protected characteristics will be affected. The equality assessment has identified initial impact expectations and the future plans for joint working with stakeholders will ensure the continued understanding of such implications so that due regard can be given to them during implementation.

Key stakeholders, service providers, local authorities, elected members and members of the public were encouraged to participate through a number of different mediums that included;

- An on line survey via the West Sussex County Council website. All survey documents were made available in easy read formats and printable form that could be submitted in person or by post
- A dedicated e-mail address for representations
- Meetings with Officers and the County Council Cabinet Members for Adults and Children's Services respectively
- Market engagement events

Participation

- 15 service providers formed a Provider Coalition to develop a combined response to the budget proposals. The Coalition held five meetings which were attended by County Council lead officers for the consultation process and one by the Cabinet Member for Adults & Health.
- The West Sussex District & Borough Councils formed a task and finish group to present a combined response to the proposals
- 721 responses were received to the online survey questionnaire
- 8 paper copy responses were received to the proposals
- 41 e-mail responses were received by the dedicated e-mail address for the consultation
- 7 stakeholders attended market consultation events
- Meetings were held with all District & Borough Council Cabinet Members for Housing and Strategic Housing leads by the Cabinet Member for Adults & Health

- 10 service provider site visits and discussions were held by the Cabinet Member for Adults & Health
- 14 meetings were held with service providers and council officers facilitating the consultation process
- 13 service providers and stakeholders submitted responses.

Consultation responses

The responses and analysis of the online survey are contained in the report that can be accessed via the link:

- West Sussex Coalition of providers
- West Sussex District & Borough Councils combined response
- Turning Tides
- Peabody Housing Association
- Southdown Housing Association
- Sussex Partnership Foundation Trust
- Bognor Housing Trust
- Safe in Sussex
- Katy Bourne, Sussex Police & Crime Commissioner
- West Sussex Mental Health Commissioning Team
- Ifield Quaker Meeting
- Blue Idol Quaker Meeting
- RedAssure, Worthing Homes

IMPACT ASSESSMENTS:

1. Equality Duty

The County Council has a duty under Section 149 of the Equality Act 2010 ('the Act') to have due regard in the exercise of its functions to the need to:

Eliminate discrimination, harassment and victimisation and any other conduct prohibited under the Act;

Advance equality of opportunity between persons who share a relevant protected characteristic (age, disability, gender reassignment, pregnancy and maternity, race, religion or belief, gender and sexual orientation) and those who do not share it;

Foster good relations between persons who share a relevant protected characteristic and persons who do not share it.

Due regard in this context involves having due regard in particular to:

The need to remove or minimise disadvantages suffered by persons sharing a relevant characteristic connected to that characteristic;

Take steps to meet the needs of persons sharing a relevant protected

characteristics different from the needs of persons who do not share it;

Encourage persons sharing a relevant protected characteristics to participate in public life or in any other activity which participation by such persons is disproportionately low.

Equality Impact Assessment

The further assessment of equality impact (implications for duties owed to those with protected characteristics set out above) will be carried out throughout the next phase of work in setting service priorities, designing service levels and allocating funds to meet the identified outcomes. In addition to ensuring the service priorities work shows due regard to the equality duty careful consideration will also be given to the effects of changes to current arrangements and how they can be mitigated where those with protected characteristics are affected or disproportionately affected.

A full engagement and consultation exercise will be carried with partner organisations, service providers and service users as set out above.

2. Impact on Crime and Disorder:

2.1. The impact on crime and disorder is expected to be minimal, however, any specifically implications will be monitored with relevant partners as they arise during the process of service planning and implementation

Service area and description of proposal;

Adult Services – To work with District & Borough Council partners and Service providers to redesign Supported Accommodation services for people who are homeless or at risk of homelessness to release savings when the current contracts come to an end.

Impact of proposal

There will be engagement with District & Borough Council partners to review the future provision and investment in services for those people who are homeless or threatened with homelessness in the county.

The impact depends on the options selected after the engagement and level of joint investment . It is likely to impact on demand on existing statutory and non-statutory services, however the most vulnerable people affected have statutory services that can be accessed under the Homelessness Prevention Act 2017 and Care Act 2014

Service Provider impact

Name of	Type of Service	Brief	Current	Amount of units	Likely impact if
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Provider		Description of service	Housing Support Funding	funded	Housing Support funding taken away
Crawley Homes	Floating support age.	<i>Floating support to Crawley Homes tenants of retirement age.</i>	£71,000	Variable, 150 people assisted in 2018 / 18	Provider owns the housing stock so any support would focus around housing / tenancy management instead of in depth individual support.
Bognor Housing Trust	Supported hostel type accommodation for homeless people in Arun.	<i>Part of the service is categorised as direct access accommodation and some as move on. Access to the move on accommodation is via the direct access service. Hostel accommodation is deemed short term: up to 6 months. Move on is short to medium term: up to 12 months.</i>	£105,811	25	Provider owns building so could possibly continue as very low level supported housing. *
CGL	Supported accommodation for High Risk Offenders in Adur, Arun, Chichester, Horsham and Worthing.	<i>The service is for high risk offenders who find themselves homeless on release from prison. It provides intense support to customers in an accommodation based setting. The service is available to anyone with a West Sussex connection but only takes referrals from Probation Services. Short to medium term</i>	£283,296	52	Provider owns 1 of the buildings so could possibly keep that one going. Would not be able to take high risk customers.

		<i>service: up to 2 years.</i>			
Crawley Open House	Supported hostel type accommodation for homeless people in Crawley	<i>The service is for customers with housing support needs who are homeless. The provider also runs a 'hub' from the hostel building where homeless people can access support services during the day. Short term service: up to 3 months.</i>	£262,075	24	Provider owns building and has some other relatively stable funding streams going in. Could continue to provide supported housing but at a lower level of need.
Guild Care	Sheltered accommodation	<i>An enhanced sheltered warden assisted scheme for vulnerable older people</i>	£10,000	32	Support services will be reduced to those that can be covered by service charges and enhanced housing benefit. Reduced capacity to take on people with higher levels of need and support.
Hanover	Extra care	<i>An extra care supported housing scheme for older people</i>	£30,000	85	Support services will be reduced to those that can be covered by service charges and enhanced housing benefit. Reduced capacity to take on people with higher levels of need and support.
Home Group	Phoenix Project - Supported accommodation for young people with complex needs	<i>The service supports vulnerable young people in crisis because of enduring or acute mental</i>	£205,913	15	Could possibly continue as very low level supported housing but likely to revert

	in Worthing.	<i>health needs. The service provides high level, individualised support in a 24 hour staffed, community context. Short to medium term service: up to 2 years.</i>			to general needs.
LIFE	Supported accommodation for young parents in Arun, Crawley, Mid Sussex and Worthing.	<i>The service is for Teenage/Young mothers with housing support needs. As well as supported accommodation, LIFE also provides some limited short term pre/post tenancy support. Short to medium term service: up to 2 years.</i>	£155,920	20	Provider owns none of the buildings. Depending on lease costs, maybe able to continue providing accommodation for teen parents with minimal support needs.
Peabody	Resettlement Service - Supported accommodation for vulnerable working age adults in Mid Sussex.	<i>Support is delivered flexibly to a variety of customers in a variety of settings. Some of the support hours are delivered to those in a supported accommodation based setting. The remainder of the support hours are used to deliver floating support to vulnerable people in the community. Short to medium term service: up to 2 years</i>	£215,096	34	Could possibly continue as very low level support service.
Peabody – Here To Help	Floating support for older people	<i>Floating support for older people particularly in</i>	£587,000	997 people assisted in 2018 /18	Could possibly continue as very low level

		<i>Arun, Mid Sussex and Chichester. Tenure neutral, but mainly dealing with residents in the private sector</i>			support service.
Places For People	Extra care	<i>Contribution funding for a scheme manager at Leaholme that accommodates low care / high support residents</i>	£16,000	39	Support services will be reduced to those that can be covered by service charges and enhanced housing benefit. Reduced capacity to take on people with higher levels of need and support.
Safe in Sussex	Women's Domestic Violence Refuges in Horsham and Worthing.	<i>The service provides refuge accommodation and support for any woman and children fleeing domestic violence. Short term service: up to 6 months.</i>	£99,514	13	Refuge service in Horsham is barely breaking even due to high lease costs from head landlord. Removal of support funding would undoubtedly mean that at least this part of the service would end.
Sanctuary	Young Person's services - Supported accommodation for homeless young people with support needs in Adur and Arun.	<i>The services support and accommodate young people in the Adur and Arun areas. 2 bed spaces in are designated as Quick Access for homeless 16/17 year olds. Short to medium term service: up to 2 years.</i>	£316,045	36	Provider owns all the properties within the service. Could possibly continue as very low level supported housing but likely to revert to general needs.
Sanctuary	Resettlement Service - Supported	<i>The service is for vulnerable people with</i>	£180,018	26	Provider owns the majority of properties

	accommodation for vulnerable working age adults in Arun.	<i>mental health issues living in the Arun area. The majority of front line support hours are delivered to those accommodated in 13 of the units situated in 2 adjoining houses. The other 13 units are supported on an outreach basis. Short to medium term service: up to 2 years.</i>			within the service. Could possibly continue as very low level supported housing but likely to revert to general needs.
Saxon Weald	Extra Care housing schemes	<i>Contribution to accommodation based services for older persons some who may have Care Act needs</i>	£80,000	318	Support services will be reduced to those that can be covered by service charges and enhanced housing benefit. Reduced capacity to take on people with higher levels of need and support.
Saxon Weald	Floating support	<i>A floating support service for older tenants of Saxon Weald</i>	£57,000	77 people assisted in 2017 / 18	Support services will be reduced to those that can be covered by service charges and enhanced housing benefit. Reduced capacity to take on people with higher levels of need and support.
Southdown	WSHPP - Floating support service dealing with homeless prevention across the	<i>The service aims to prevent homelessness within 2 distinct cohorts: families with children who</i>	£1,494,838	178 accommodation units plus annual throughput of 587 customers	Provider runs entire service on a floating support basis and as such, is almost totally

	county.	<p><i>might otherwise be at risk of being found Intentionally Homeless and single vulnerable adults who are at risk of rough sleeping. There are 6 areas of service delivery:</i></p> <p>Co-location - where support workers are embedded within Housing Options teams;</p> <p>Acute Settings Discharge work - where support workers are embedded within Acute Mental Health settings;</p> <p>General Needs Hospital Discharge work - where the worker is co-located across 2 coastal hospitals;</p> <p>Supported Housing - where workers support vulnerable adults in their own tenancies;</p> <p>Myplace - where workers support vulnerable young people in their own tenancies;</p> <p>Money Management Outreach Work - where workers support families with high levels of debt.</p>		for Co-located service and 345 customers for Acute Settings/General Needs Hospital discharge workers	reliant on Housing Support funding. Complicated sub-let arrangements are in place for the accommodation part of the service, with vastly varying lease costs and management responsibilities. Likely that the majority of the service would cease.
Stonepillow	Supported hostel type accommodation for homeless people in Arun and Chichester.	<i>The service is for customers with housing support needs who are homeless. The</i>	£190,735	63	The provider owns the core buildings associated with the service so

		<p><i>provider also runs a 'hub' in the Arun and Chichester areas where homeless people can access support services during the day. Short term. 5 units of accommodation are for those discharged from hospital requiring a period of convalescence and rehabilitation. Stonepillow also provide floating support for customers in a variety of settings. Short term service: up to 3 months.</i></p>			<p>could possibly continue providing supported accommodation at a much lower level. Most of the outreach properties are owned by other landlords so it is likely that these would be handed back. *</p>
Turning Tides	Supported hostel type accommodation for homeless people in Worthing	<p><i>The service operates 2 hostels in Worthing for homeless people. Referrals for these hostels come from the Worthing Pathway Panel. 15 of the bed spaces receive direct nominations from Adur and Worthing Councils and are used as temporary accommodation for single people that approach these Councils. There is also a range of move on accommodation which operates with a lower level of support. The provider also runs a 'hub' where homeless people can</i></p>	£271,685	67	<p>Provider owns 2 of the core buildings associated with the service and leases the other at a very low cost. Could possibly continue providing supported accommodation at a much lower level. *</p>

		<i>access support services during the day. Short term Hostel accommodation is deemed short term: up to 3 months. Move on is short to medium term: up to 2 years.</i>			
YMCA DLG	Supported accommodation for homeless young people in Crawley, Horsham, Mid Sussex and Worthing.	<i>The service supports and accommodates young people in 24 hour staffed accommodation at the Crawley Foyer, Horsham Y Centre and Worthing Foyer. Within these settings, 6 of the beds are designated as quick access for homeless 16/17 year olds. There is also a wide range of move on accommodation which is supported on an outreach basis. Short to medium term service: up to 2 years.</i>	£883,152	173	Provider owns a large portfolio of property associated with the service. It is likely that some parts of the service would carry on accommodating and supporting young people. However, without additional funding, the profile of these young people would be very different from the current customer group and would necessarily have much lower needs.